

Claim Form

Fill in this form and send it back only if you want to claim the goods within the statutory time. The form must be printed, signed and sent together with the returned goods to the address below:

Seller:

E-shop: www.tdlamps.com/cz

Registered office: Nevanova 1051/13, 16300 Praha

ID No.: 06192335

E-mail address: tomasdvorak@tdlamps.com

Phone: +420605259060

Consumer:

Order No.:

Order date:

Name and surname:

Address:

Phone:

E-mail:

Exercising the right of faulty performance (claim)

The purchased product has the following defects:

In on

Signature of the consumer

List of attachments:

Number of the invoice for the goods ordered:

General advice of lodging the claim

As a consumer, you are required to prove the purchase of the goods by presenting a purchase receipt.

As a consumer, you cannot claim defects known to you at the time of purchase or defects that you have caused. We are not responsible for normal wear and tear.

The claim must be lodged no later than 36 months after the purchase of the goods. The claim must be lodged immediately in order to avoid the extension of the defect and, as a consequence, the rejection of the claim. If you notify the defect promptly after it is discovered, you can ensure that your claim will be settled smoothly.

We will inform you about the claim settlement by e-mail.